

#### SMSF SERVICES





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# Why Supervision SMSF Exists (About Us)?

#### **Our Vision**

Empowering Australians to take control, grow in knowledge, achieve great results and live their dreams.

#### **Our Purpose**

We established Supervision SMSF to explode the myth that SMSF's are expensive, time consuming and difficult to maintain. Our continuing mission is to deliver SMSF accounting and administration at extreme value for money. We are always striving to provide more informative and cost-effective services for the least amount possible. We believe that if an SMSF is the right choice for you, then you should be able to run it affordably with the lowest amount of fuss possible. We are here to make that promise come to life.

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# What Can You Expect From Supervision SMSF?

#### Technical Support from Experienced SMSF Professionals

Even though an SMSF is "Self-Managed", from time to time you will have questions that need to be answered. Whether your issues are simple or complex, receiving support from highly experienced and knowledgeable SMSF professionals when you need it is priceless. Our team with years of SMSF experience deliver email, telephone, or face to face meetings to work through any issues your SMSF may present. We aim to find solutions to any problem they you may encounter.

We publish our newsletter "The Trustee" every 2 months to provide insights into technical and strategy developments in SMSF & Superannuation in general. This publication is dedicated to keeping our valued clients informed and asking more questions.

#### **Admin Guidance & Customer Support**

Sometimes dealing with administration tasks and third-party suppliers is difficult for Trustees. Legal and compliance are requirements requested by large institutions are not easy to understand. You can trust that our administration team has dealt with your issue and knows how to fix it.

#### Help Yourself (DIY) Information & Reports

#### **Updated Transaction Matching**

Monitoring your SMSF is not always easy. Getting updated reports can be very difficult if your accountant is working from a shoebox. Supervision uses the latest data feed technology to continually match your transactions and update the valuation of your SMSF. At years end Supervision is not entering reams of transactions from paper documents, instead we are reconciling accounts that have been feeding all year. For you, this results in quicker turnaround at tax time and less work collating documents. We provide an Electronic Service Address for your employer so that your employer contributions flow seamlessly into your SMSF accounts every time.

#### **Updated Online Reports (Client Portal)**

We remove the need for Trustees to keep spreadsheets on investment performance and capital gains information. Because we use the latest SMSF software with data feeds on trades and cash accounts, we can update your accounts on an ongoing basis. You can view this information online 24/7 when you require it and gain valuable insights on important planning issues like, contributions, pension details, income received, income estimated, member statements, investment performance.

If you work with a financial adviser, our reporting can be shared with them. This will give your adviser up to date information in which to base their decisions. Today's complex contribution rules is just one example of why up to date information is invaluable.

#### **Fixed Fee Service Packages**

Supervision commits to a fixed annual fee each year which is divided into 12 monthly payments. This commitment removes the spectre of invoice shock and cashflow issues caused by annual invoices. Our fees are based on the types of assets that you hold and how easy it is for Supervision to collate your accounts. The more automated we can make your SMSF, the cheaper your fees can be. Our fees include the annual Audit process, so you are not exposed to creeping Audit prices.



# **Service Packages**

#### All Packages include the following services:

#### Establishment

- Corporate Trustee Establishment
- Face to Face Induction meeting
- Establishment of Bank Account, Share Trading Platform, Term Deposit Platform
- Trust Deeds
- SMSF registration with the ATO
- ASIC registered Agent
- Help with Roll Overs (additional fee)

#### Ongoing

- Audit
- Tax Return
- Financial Statements
- Online Portfolio updated daily
  - Banking Transactions
  - Contribution Limits & Reporting
  - Pension Minimum & Reporting
  - Investment Performance & Benchmark Comparisons
  - Asset Allocation
  - Updated Share Prices
  - Income & Franking Credit Reports
  - CGT Reports
  - Member Reports
- Electronic Signing Annual Tax Pack
- Telephone Support
- Email Support
- Corporate Secretarial (additional fee)
- Annual SMSF Review Meeting

#### **Take Control Package**

This package is ideal for SMSF's that want to purchase listed securities available on our preferred online share broker platform – CMC Markets. This package also allows you to place term deposit investments through AMM term deposit platform which is linked to our preferred Bank Account provider ANZ V2 Plus. Regardless of how big your portfolio gets; you can reap the benefits of this amazing low-cost solution.

#### **More Flexibility Package**

This package includes all of the same features as the Take Control package and allows your SMSF to hold direct property with borrowing and other approved investment platforms- such as wrap accounts.

#### **Total Peace of Mind**

This package has been created for SMSF's that want to use their own providers, multiple bank accounts, unlisted assets, and any number of different investment alternatives. It opens up the widest range of investments possible in an SMSF.

#### **Client of a Financial Adviser?**

We work closely with financial advisers. We may be able to provide a tailored service package that suits you and fits in with your adviser. A tailored service package will consider the platforms and accounts that your adviser recommends, giving you a service that fits your needs and requirements at the right cost. Please don't hesitate to tell your adviser about Supervision and our willingness to work with them.



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# **Investment Options**

	Take Control	More Flexibility	Total Peace of Mind
CASH	ANZ V2 Plus Account	ANZ V2 Plus Account	ANZ V2 Plus Account
TERM DEPOSITS	AMM Term Deposit Platform	AMM Term Deposit Platform	AMM Term Deposit Platform
ASX LISTED SECURITIES	CMC Markets	CMC Markets	CMC Markets
PRICE PER TRADE	\$26.00 or .15% whichever is higher		
MANAGED FUND	CMC Markets (M Funds)	Your Choice	Your Choice
BONDS		$\bigcirc$	$\bigcirc$
REAL ESTATE		$\bigcirc$	$\bigcirc$
WRAP ACCOUNTS		Data Fed Only	$\bigcirc$
FOREIGN EXCHANGE (FX)			$\bigcirc$
PRIVATE COMPANIES OR PRIVATE TRUST			$\bigcirc$
OVERSEAS PROPERTY			$\bigcirc$
COLLECTABLES			$\bigcirc$
PHYSICAL METALS			$\bigcirc$
CRYPTO CURRENCY			$\bigcirc$



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# How We Do It?

#### **Data Feeds & Other Automation**

Supervision will require that your SMSF signs data-feed authorities for cash accounts and share trading platforms. Without these feeds, it will be impossible for us to keep your SMSF up to date. Without data feeds you will need to collate statements and provide copies of all documents.

#### **Monthly Invoicing**

It's not efficient or convenient to invoice annually. Our team are continually working on your SMSF all year, not just at tax time. Our monthly fees are directly debited to make life easy for you and remove cash flow issues from your SMSF at tax time.

#### **Technology Stack**

Supervision is 100% Cloud Based. We do not store your information on local servers that can suffer failure for a number of reasons. We take advantage of the security provided by large Cloud storage and software providers. We select our providers on the basis of their security, longevity, integration with other providers and overall efficiency. We believe that this keeps Supervision on the leading edge of SMSF providers.

#### **Digital Signing & Electronic Documents**

Supervision has always strived to reduce paper waste and storage. We know from time to time that paperwork is unavoidable, but our first thought is to complete what we can electronically. We use electronic signing for annual tax returns which mean your financials are never lost in the post. If you are not at home, you can still sign your SMSF returns on your laptop or mobile phone.

Supervision will keep all of your electronic documents securely for audit purposes.



### **Corporate Governance**

#### **Management Team**

Supervision Group is managed by the owners, compliance & client services managers. The management team meet each month to discuss how the business can improve its service offering to you. The management team has grown with talented individuals committed to guiding Supervision through the challenges of a growing modern business.

#### **Organisational Expertise**

Management is not able to implement its plans without the support of its wider team. Our team is selected on the basis of their experience and skill set. Having the right team doing the right job is essential to make sure all the links in the chain add up to amazing support and ongoing services.

#### **Risk Management**

Supervision's risk management policy is relevant to the business' strategic context and its goals, objectives, and the nature of its business. Management is committed to this process and will ensure that this policy is understood, implemented, and maintained at all levels of the organisation.

#### **Outsourcing Management**

Supervision maintains strong control over the activities of external service providers in connection with its business. We have managed outsourcing in various forms since 2018. The continual growth of Supervision SMSF has made it essential for Supervision to engage professional outsource providers to quickly add capacity to our local team. The management team are continually assessing the security, effectiveness and efficiency of these services.

#### **Financial Management**

Supervision manages and maintains its financial resources to meet any additional requirements under its Australian Financial Services Licence obligations conditions and Regulatory guide 166.

#### **Information Technology Risk Management**

Supervision has an information technology disaster plan detailing preventive steps and measures to be put in place in the event of potential and actual disasters. The continuity of our services during COVID19 lockdowns and office closures demonstrated that the IT plans were effective in those circumstances. Continual assessment of the external environment is essential to ensure future success.

#### **Knowledge Management**

Supervision adopts a formalised knowledge management or organisational learning strategy that aligns with the knowledge requirements to assist the business in meeting it's strategic goals. Supervision also strives to maintain training for its team to be able to keep up with the ever-changing taxation and superannuation legislative environment.

#### **Client Service Charter**

Supervision has a client service charter which details the nature and quality of service, which our clients can expect to receive. We are continually improving the way we serve our clients.



# Contact Us



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### Apply Online Today or call 1300 693 863

#### **CONTACT US**

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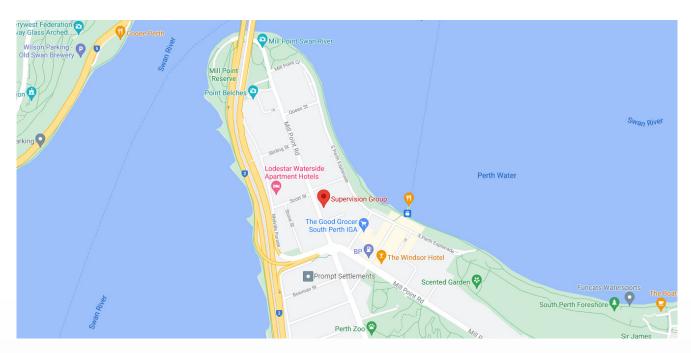
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#### **NEW ENQUIRIES**

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